

Client Assistance Programs (CAPs)

Client Assist Programs (CAPs) provide information and assistance to individuals seeking or receiving vocational rehabilitation services under the Rehabilitation Act, including assistance in pursuing administrative, legal, and other appropriate remedies.

Alabama Client Assistance Program

Division of Rehabilitation Services and Children's Rehabilitation Services
2125 East South Boulevard
Montgomery, AL 36116
Toll Free: (800)228-3231
Direct: (334)281-2276
TTY: (334)281-2276
Fax: (334)288-1104
jnorsworthy@sacap.org

Alaska Client Assistance Program

ASIST, INC
2900 Boniface Parkway, #100
Anchorage, AK 99504-3195
Toll Free: (800)478-0047
Direct: (907)333-2211
TTY: (800)478-0047
Fax: (907)333-1186
akcap@alaska.com
<http://home.gci.net/~alaskacap/>

Arizona Center for Disability Law

5025 E. Washington St
Suite 202
Phoenix, 85034
Toll Free: (800)927-2260
Direct: (602)274-6287
TTY: (602)274-6287
Fax: (520)884-0992
center@azdisabilitylaw.org
<http://www.acdl.com>

Arkansas Client Assistance Program/Protection and Advocacy

Disability Rights Center, Inc.
1100 North University, Suite 201
Little Rock, AR 72207
Toll Free: (800)482-1174
Direct: (501)216-1775
TTY: (800)482-1174
Fax: (501)216-1779

panda@arkdisabilityrights.org
<http://www.arkdisabilityrights.org/>

California Client Assistance Program

Client Assistance Program, Department of Rehabilitation
2000 Evergreen Street, 2nd Floor
Sacramento, CA 95815
Toll Free: (800)952-5544
Direct: (916)324-1313
TTY: (916)558-5807
Fax: (916)263-7464

publicaffairs@dor.ca.gov
<http://www.rehab.cahwnet.gov/cap/>

Colorado Client Assistance Program/Protection and Advocacy

The Legal Center
455 Sherman Street, Suite 130
Denver, CO 80203-4403
Toll Free: (800)288-1376
Direct: (303)772-0300
TTY: (800)288-1376
Fax: (303)772-0720

tlcmail@thelegalcenter.org
<http://www.thelegalcenter.org>

Connecticut Client Assistance Program/Protection and Advocacy

Office of P&A for Persons with Disabilities
60B Weston Street
Hartford, CT 06120-1551
Toll Free: (800)842-7303
Direct: (860)297-4300
TTY: (860)297-4380
Fax: (860)566-8714
Phone: (860)297-4307

james.mcgaughey@po.state.ct.us
<http://www.state.ct.us/opapd>

Delaware Client Assistance Program

Client Assistance Program
United Cerebral Palsy, Inc.
254 East Camden-Wyoming Avenue
Camden, DE 19934
Toll Free: (800)640-9336
Direct: (302)698-9336
Fax: (302)698-9338
capucp@magpage.com
<http://icdri.org/legal/DelawareCAP.htm>

Florida Client Assistance Program/Protection and Advocacy

Disability Rights Florida
2728 Centerview Drive, Suite 102
Tallahassee, FL 32301-5092
Toll Free: (800)342-0823
Direct: (850)488-9071
TTY: (800)346-4127
Fax: (850)488-8640
<http://www.disabilityrightsflorida.org>

Georgia Client Assistance Program

Georgia CAP
123 N. McDonough
Decatur, GA 30030
Toll Free: (800)822-9727
Direct: (404)373-3116
rehab@dol.state.ga.us
<http://www.vocrehabga.org/lev3j.html>

Hawaii Client Assistance Program/Protection and Advocacy

Hawaii Disability Rights Center
1132 Bishop Street
Suite 2102
Honolulu, 96813
Toll Free: (800)882-1057
Direct: (808)949-2922
TTY: (808)949-2922
Fax: (808)949-2928
info@hawaiidisabilityrights.org
<http://www.hawaiidisabilityrights.org/>

Idaho Client Assistance Program/Protection and Advocacy

Disability Rights Idaho
4477 Emerald, Suite B-100
Boise, ID 83706
Toll Free: (800)632-5125
Direct: (208)336-5353
Fax: (508)336-5396
info@disabilityrightsidaho.org
<http://www.disabilityrightsidaho.org>

Illinois Client Assistance Program

100 N 1st St, 1st Floor West
Springfield, IL 62702
Toll Free: (800)641-3929
TTY: (800)641-3929
dhscap@dhs.state.il.us
<http://www.dhs.state.il.us/ors/cap/>

Indiana Client Assistance Program/Protection and Advocacy

Indiana Protection and Advocacy Services
4701 N. Keystone Ave., Suite 222
Indianapolis, IN 46205
Toll Free: (800)622-4845
Direct: (317)722-5555
TTY: (800)838-1131
kpedevilla@ipas.IN.gov
<http://www.IN.gov/ipas>

Iowa Client Assistance Program

Client Assistance Program
Division of Persons with Disabilities
Lucas State Office Building
Des Moines, IA 50310
Toll Free: (888)219-0471
TTY: (888)218-0471
Fax: (515)242-6119
dhr.disabilities@iowa.gov
http://www.iowa.gov/dhr/pd/client_assis_program/index.html

Kansas Client Assistance Program

Client Assistance Program
Docking State Office Building, 9th Floor
915 SW Harrison
Topeka, KS 66612
Toll Free: (866)213-9079
Direct: (785)368-7471
TTY: (785)368-7478
Fax: (785)368-7467
rehabilitation.services@srs.ks.gov
<http://www.srskansas.org/rehab/text/CAP.htm>

Kentucky Client Assistance Program

Client Assistance Program
209 St. Clair, 5th Floor
Frankfort, KY 40601
Toll Free: (800)633-6283
Direct: (502)564-8035
Fax: (502)564-1566
VickiL.Staggs@ky.gov
<http://kycap.ky.gov/#contact%20us>

Louisiana Client Assistance Program/Protection and Advocacy

Advocacy Center
1010 Common Street, Suite 2600
New Orleans, LA 70112
Toll Free: (800)960-7705
Direct: (504)522-2337
Fax: (504)522-5507
AdvocacyCenter@AdvocacyLA.org
<http://www.advocacyla.org>

Maine Client Assistance Program

CARES, Inc.
47 Water St., Suite #104
Hallowell, ME 04347
Toll Free: (800)773-7055
Direct: (207)622-7055
Fax: (207)621-1869
steve.beam@caresinc.org
<http://www.caresinc.org/>

Maryland Client Assistance Program

Client Assistance Program
Maryland Rehabilitation Center, Division of Rehabilitation S
2301 Argonne Drive
Baltimore, MD 21218
Toll Free: (800)638-6243
Direct: (410)554-9361
Fax: (410)554-9362
cap@dors.state.md.us
<http://www.dors.state.md.us/DORS/ProgramServices/cap>

Massachusetts Client Assistance Program

Massachusetts Office on Disability
Client Assistance Program
One Ashburn Place, Room 1305
Boston, MA 02108
Toll Free: (800)322-2020
Direct: (617)727-7440
Fax: (617)727-0965
<http://www.mass.gov/mod/>

Michigan Client Assistance Program/Protection and Advocacy

Michigan P&A Service
4095 Legacy Parkway, Suite 500
Lansing, MI 48911-4263
Toll Free: (800)288-5923
Direct: (517)487-1755
TTY: (800)292-5896
Fax: (517)487-0827
molson@mpas.org
<http://www.mpas.org>

Minnesota Client Assistance Program/Protection and Advocacy

Minnesota Legal Service Coalition
Midtown Commons - Suite #101B
2324 University Avenue West
Minneapolis, MN 55114
Direct: (651)228-9105
Fax: (651)222-0745
statesupport@mnlegalservices.org
<http://www.mnlegalservices.org/>

Mississippi Client Assistance Program

Mississippi Society for Disabilities
500 G.E. Woodrow Wilson Drive
Jackson, MS 39296
Direct: (601)362-2585
pposey8803@aol.com
<http://www.nichcy.org/stateshe/ms.htm>

Missouri Client Assistance Program/Protection and Advocacy

Missouri P&A Services
925 S. Country Club Drive
Jefferson City, MO 65109
Toll Free: (800)392-8667
Direct: (573)893-3333
TTY: (800)735-2966
Fax: (573)893-4231
mopasjc@embarqmail.com
<http://www.moadvocacy.org/>

Montana Client Assistance Program/Protection and Advocacy

Disability rights Montana
1022 Chesnut Street
Helena, MT 59601
Toll Free: (800)245-4743
Direct: (406)449-2344
Fax: (406)449-2418
advocate@disabilityrightsmt.org
<http://www.disabilityrightsmt.org/>

Nebraska Client Assistance Program

Client Assistance Program
Division of Rehabilitation Services
Nebraska Department of Education
301 Centennial Mall South, PO Box 94987
Lincoln, NE 68509
Toll Free: (800)742-7594
Direct: (402)471-3656
TTY: (402)471-3656
victoria.rasmussen@cap.ne.gov
<http://www.cap.state.ne.us>

Nevada Client Assistance Program

Department of Employment, Training & Rehabilitation

2800 E. St. Louis Ave

Las Vegas, NV 89104

Direct: (775)684-3849

TTY: (775)687-5353

Fax: (775)684-3850

detradmn@nvdetr.org

http://detr.state.nv.us/rehab/reh_cap.htm

New Hampshire Client Assistance Program

Client Assistance Program

Governor's Commission on Disability

57 Regional Drive

Concord, NH 03301-9686

Toll Free: (800)852-3405

Direct: (603)271-4175

TTY: (603)271-2774

bill.hagy@nh.gov

<http://www.state.nh.us/disability/caphomepage.html>

New Jersey Client Assistance Program/Protection and Advocacy

Disability Rights New Jersey

210 S. Broad Street, 3rd Floor

Trenton, NJ 08608

Toll Free: (800)922-7233

Direct: (609)292-9742

TTY: (609)633-7106

Fax: (609)777-0187

advocate@drnj.org

<http://www.drnj.org>

New Mexico Client Assistance Program/Protection and Advocacy

Disability Rights New Mexico

1720 Louisiana Blvd., NE - Suite 204

Albuquerque, NM 87110-8004

Toll Free: (800)432-4682

Direct: (505)256-3100

info@drnm.org

<http://www.drnm.org>

New York Client Assistance Program/Protection and Advocacy

Commission on Quality of Care and Advocacy for Persons with Disabilities

401 State Street

Schenectady, NY 12305-2397

Toll Free: (800)624-4143

Direct: (518)388-2892

TTY: (800)624-4143

Fax: (518)388-2890

webmaster@cqcapd.state.ny.us

<http://cqc.ny.gov/>

North Carolina Client Assistance Program

Client Assistance Program

2806 Mail Service Center

805 Ruggles Drive

Raleigh, NC 27699-2806

Toll Free: (800)215-7227

Direct: (919)855-3600

Fax: (919)715-2456

NCCAP@ncmail.net

<http://cap.state.nc.us/index.htm>

North Dakota Client Assistance Program

1237 West Divide Ave, Suite 3

Bismark, ND 58501-1208

Toll Free: (800)207-6122

Direct: (701)328-8947

Fax: (701)328-8968

CAP@state.nd.us

<http://www.state.nd.us/cap/>

Ohio Client Assistance Program/Protection and Advocacy

Ohio Legal Rights Service

50 West Broad Street, Suite 1400

Columbus, OH 43215

Toll Free: (800)282-9181

Direct: (614)466-7264

TTY: (614)728-2553

<http://olrs.ohio.gov>

Oklahoma Client Assistance Program

Client Assistance Program
Oklahoma Office of Handicapped Concerns
2401 NW 23rd Ste. 90
Oklahoma City, OK 73107-2423
Toll Free: (800)522-8224
Direct: (405)521-3756
TTY: (405)522-6706
Fax: (405)522-6695
CAP@ohc.state.ok.us
<http://www.state.ok.us/~ohc/cap.htm>

Oregon Client Assistance Program/Protection and Advocacy

Oregon Advocacy Center
620 SW Fifth Ave., 5th Floor
Portland, OR 97204-1428
Toll Free: (800)452-1694
Direct: (503)243-2081
TTY: (800)556-5351
welcome@oradvocacy.org
<http://www.oradvocacy.org>

Pennsylvania Client Assistance Program

1617 J.F.K. Blvd., Suite 800
Philadelphia , PA 19103
Toll Free: (888)745-2357
Direct: (215)557-7112
Fax: (215)557-7602
info@equalemployment.org
<http://www.equalemployment.org/>

Puerto Rico Client Assistance Program/Protection and Advocacy

Office of the Governor/Ombudsman for Persons with Disabilities
P. O. Box 41309
San Juan, PR 00940-1309
Toll Free: (800)981-4125
Direct: (787)725-2333
TTY: (787)725-4014
Fax: (787)721-2455
oppi@oppi.gobierno.pr
<http://www.oppi.gobierno.pr/>

Rhode Island Client Assistance Program/Protection and Advocacy

Rhode Island Disability Law Center Inc.

349 Eddy Street

Providence, RI 02903

Toll Free: (800)692-7443

Direct: (401)831-3150

TTY: (401)831-5335

<http://www.unc.edu/~cory/asa/rhodeisl.html>

South Carolina Client Assistance Program

Client Assistance Program

Office of the Governor Division of Ombudsman & Citizen Serv

1205 Pendleton Street

Columbia, SC 29201

Toll Free: (800)868-0040

Direct: (803)734-0285

TTY: (803)734-1147

Fax: (803)734-0546

cap@oepp.sc.gov

<http://www.govoepp.state.sc.us/cap/>

South Dakota Client Assistance Program/Protection and Advocacy

South Dakota Advocacy Services

221 South Central Avenue

Pierre, SD 57501

Toll Free: (800)658-4782

Direct: (605)224-8294

TTY: (605)224-8294

Fax: (605)224-5125

sdas@sdadvocacy.com

<http://www.sdadvocacy.com>

Tennessee Client Assistance Program/Protection and Advocacy

Disability Law & Advocacy Center of Tennessee, Inc.

2416 21st Avenue South

Nashville, TN 37212

Toll Free: (800)342-1660

Direct: (800)342-1660

TTY: (888)852-2852

Fax: (615)298-2046

GetHelp@DLACTN.org

<http://dlactn.org>

Texas Client Assistance Program/Protection and Advocacy

Advocacy, Inc.
7800 Shoal Creek Blvd. - Suite 171-E
Austin, TX 78757
Toll Free: (800)252-9108
Direct: (512)454-4816
TTY: (512)454-4816
Fax: (512)323-0902
<http://www.advocacyinc.org>

Utah Client Assistance Program/Protection and Advocacy

Disability Law Center
205 North 400 West
Salt Lake City, UT 84103
Toll Free: (800)662-9080
TTY: (800)550-4182
fnelson@disabilitylawcenter.org
<http://www.disabilitylawcenter.org>

Vermont Client Assistance Program

57 North Main Street
Rutland, VT 05701
Toll Free: (800)769-7459
Direct: (802)775-0021
<http://www.dad.state.vt.us/DVR/cap.htm>

Virgin Islands Client Assistance Program/Protection and Advocacy

Disability Rights Center of the Virgin Islands
63 Cane Carlton
Fredericsted, VI 00840
Direct: (340)772-1200
Fax: (340)772-0609
info@drcvi.org
<http://www.drcvi.org/>

Virginia Client Assistance Program/Protection and Advocacy

Virginia Office for Protection & Advocacy

1910 Byrd Ave, Suite 5

Richmond, VA 23230

Toll Free: (800)552-3962

Direct: (804)225-2042

TTY: (804)225-2042

Fax: (804)552-7057

general.vopa@vopa.virginia.gov

<http://www.vopa.state.va.us>

Washington Client Assistance Program

Client Assistance Program

2531 Rainier Avenue South

Seattle, WA 98144

Toll Free: (800)554-2121

Direct: (206)721-5999

TTY: (888)721-6072

Fax: (206)721-4537

caprogram@qwest.net

<http://www.washingtoncap.org/>

West Virginia Client Assistance Program/Protection and Advocacy

West Virginia Advocates, Inc.

Litton Bldg, Suite 400

1207 Quarrier Street

Charleston, WV 25301

Toll Free: (800)950-5250

Direct: (304)346-0847

TTY: (304)346-0847

Fax: (304)346-0867

WVAinfo@wvadvocates.org

<http://www.wvadvocates.org/>

Wisconsin Client Assistance Program

Department of Agriculture

Trade & Consumer Protection

2811 Agriculture Drive

Madison, WI 53708-8911

Toll Free: (800)362-1290

Direct: (608)224-5070

Fax: (608)224-5069

<http://www.dwd.state.wi.us/dvr/cap.htm>

Wyoming Client Assistance Program/Protection and Advocacy

Wyoming P&A System

7344 Stockman St

Cheyenne, 82009

Direct: (307)632-3496

Fax: (307)638-0815

wypanda@wypanda.com

<http://www.wypanda.com/>